From: Gene Shimshock
To: Penny Ford

Subject: [EXTERNAL] Springshare Acquires Patron Point **Date:** Wednesday, August 23, 2023 9:17:31 AM

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Springshare Acquires Patron Point

I wanted to write and personally share some very exciting news.

Today, we are delighted to announce that Patron Point has been acquired by Springshare, a dynamic and growing library software vendor who shares our values and culture. I am convinced that together, we can continue to raise the bar in library marketing and expand on our ability to develop and maintain the solutions our customers need today and into the future.

Springshare has committed to continue investing in and growing Patron Point software and our brand so for you, our customer, things will get even better from here. Both teams cannot be more excited about our joint future.

We've prepared a list of responses to what we think might be questions you have.

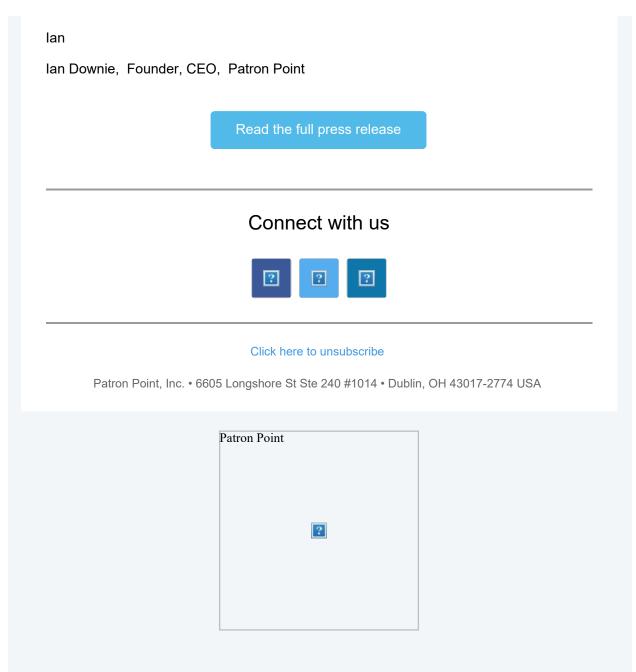
You can see our FAQ here.

Having launched Patron Point in 2019, we have been on quite a journey: assembling a talented team, building an industry-leading solution, launching it into public libraries around the world and establishing a loyal following of partners with libraries such as yours.

I would just like to take this opportunity to personally thank you for supporting us and we hope you remain part of the Patron Point family for a long time to come. We remain committed to serving you and our team's contact details remain unchanged.

If you have any questions, please don't hesitate to reach out to me.

Best regards,



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