

Summit 2026 Class Schedule



Subject to change without notice. Last updated: 24-Mar-2026

Day 1: Mon Apr 20

Room	Session 1 10:15 a.m. - 11:15 a.m.	Session 2 11:30 a.m. - 12:30 p.m.	Session 3 1:30 p.m. - 2:30 p.m.	Session 4 2:45 p.m. - 3:45 p.m.	Session 5 4:00 p.m. - 5:00 p.m.
Asia 1 (Dolphin, Lobby Level)	<p>What's New: VESTA 9-1-1</p> <p>Presenters: Kim Siefert, Krista Dowler, Wayne Lockhart</p> <p>Track: Innovation & New Functionality</p> <p>Products: VESTA 9-1-1</p> <p>Audience: PSAP Director, Communications Supervisor, Training Supervisor, Telecommunicators</p>	<p>Flex Games for CAD</p> <p>Presenters: Kelci Bryan</p> <p>Track: Dispatch</p> <p>Products: Flex</p> <p>Audience: Dispatcher - Flex, Dispatch Supervisor - Flex</p>	<p>What's Next for RapidDeploy: Roadmap Highlights and Motorola Solutions Integration</p> <p>Presenters: Jackson Neff, Ron Wilson, Lidia Finn</p> <p>Track: Innovation & New Functionality</p> <p>Products: Radius Mapping, Eclipse Analytics, Lightning</p> <p>Audience: PSAP Director, Communications Supervisor, Training Supervisor, Telecommunicators</p>	<p>Network Analyst - Where GIS Meets the Road</p> <p>Presenters: Jay Bohac, Corey Shamy, Thomas Huttner</p> <p>Track: GIS & Mapping</p> <p>Products: PremierOne, Flex</p> <p>Audience: GIS specialist - Flex, GIS specialist - PremierOne</p>	<p>A Clearer Picture: Navigating GIS Data Types and Sources in Motorola Systems</p> <p>Presenters: Ashleigh Malko, Garrett Hopkins, Nicole Izbicky</p> <p>Track: GIS & Mapping</p> <p>Products: Flex, PremierOne, CommandCentral Aware</p> <p>Audience: GIS specialist - Flex, GIS specialist - PremierOne</p>
Asia 2 (Dolphin, Lobby Level)	<p>ASAP to PSAP - Today and into tomorrow!</p> <p>Presenters: Adam Brandfass</p> <p>Track: Dispatch</p> <p>Products: PremierOne, Flex, CommandCentral CAD</p> <p>Audience: Dispatch Supervisor - PremierOne, Dispatch Supervisor - Flex, Leadership - Flex, Leadership - PremierOne</p>	<p>Development and Management of PremierOne Records Workflow</p> <p>Presenters: Kristen Grega, Christopher Taubert, Ociel Munoz</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>	<p>From the Sky to the Street: A Dive Into the Ouachita Parish Sheriff's Office's Integrated RTCC (1 of 2)</p> <p>Presenters: Shannon Harkins (Ouachita Parish Sheriff's Office, LA)</p> <p>Track: Awareness</p> <p>Products: BRINC, V700 Body Camera, M500 In-Car Video System, APX radios, CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>In the Blink of an Eye: Nampa's Proactive Approach to Preventing Impaired Driving</p> <p>Presenters: Christine (Chris) Krajsa (Nampa Police Department, ID)</p> <p>Track: Community</p> <p>Products: Avigilon Fixed Video</p> <p>Audience: Community Liaison</p>	<p>Top Flex CAD Support Questions From the Past Year SOLVED (1 of 2)</p> <p>Presenters: David Knoll-Korver</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>
Asia 3 (Dolphin, Lobby Level)	<p>Flex Command Line Warrior: Ditch the Mouse and Master the Keyboard</p> <p>Presenters: Will Santiago</p> <p>Track: Dispatch</p> <p>Products: Flex</p> <p>Audience: Dispatcher - Flex</p>	<p>CJIS Compliance - CJISSECPOL 6.0 Impacts and the Shared Responsibility Model (1 of 2)</p> <p>Presenters: Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>Getting Started as New PremierOne Records Admin</p> <p>Presenters: Kristen Grega, Ashley Tamayo, Pam Schaffer-Hampton</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>		<p>Collier County Real-Time Operations Center: A CommandCentral Aware Deep Dive</p> <p>Presenters: William (Billy) Gessner (Collier County Real-Time Operations Center, FL), Rebecca Maciques (Collier County Real-Time Operations Center, FL), Joseph Knox</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>
Asia 4 (Dolphin, Lobby Level)	<p>CJIS 101 - CJIS for Beginners (1 of 2)</p> <p>Presenters: Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>AI Agents: Here to Assist You</p> <p>Presenters: Christopher Holmes</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Dispatcher - Flex, Dispatch Supervisor - Flex, Leadership - Flex, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne, Leadership - PremierOne, Radio System Leadership</p>			<p>CAD-to-CAD in PremierOne: What you Need to Know</p> <p>Presenters: James Grant (Metro Washington Airports Authority, DC), Tony Kahn</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne, Dispatch Supervisor - PremierOne</p>

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Asia 5 (Dolphin, Lobby Level)	What's New in CommandCentral Aware: Transforming Real-Time Operations with AI-Driven Missions Presenters: Jonathan Solomon, Katie Cousino Track: Innovation & New Functionality Products: CommandCentral Aware Audience: Intelligence Officer / Detective / RTCC Supervisor	The Human Element: The Key to Successful GIS Integrations into CAD and RMS. Presenters: Patrick Pence (City of Tallahassee, FL), Fredrick Smith (City of Tallahassee, FL), Todd Almon Track: GIS & Mapping Products: PremierOne, Flex Audience: GIS specialist - Flex, GIS specialist - PremierOne	The Female Force - Women Powering Public Safety (1 of 2) Presenters: Chrisha Elmer Track: Industry & Leadership Products: All products Audience: Leadership		What's New: Flex CAD and GIS (2 of 2) Presenters: Alan Harker Track: Innovation & New Functionality Products: Flex Audience:
Europe 1 (Dolphin, Lobby Level)	Dispatching the Ecosystem: CommandCentral AXS, CommandCentral Aware, SVX user perspective, aka NextGen Dispatching (1 of 2) Presenters: Aimee Wesley, Eda Beams Track: Critical Communications Products: ASTRO networks, CommandCentral AXS, CommandCentral Aware, SVX Video Speaker Mic Audience: Radio System Manager		What's New: CommandCentral AXS Presenters: Matthew Hintz Track: Innovation & New Functionality Products: CommandCentral AXS Audience: Radio System Manager, "CIO, Radio System Leadership", Dispatch Supervisor - Flex, Dispatch Supervisor - PremierOne	SmartConnect: Theory of Operation and Radio Settings Presenters: Lisajane Romer Track: Critical Communications Products: SmartConnect, APX radios Audience: Radio Device Manager	Getting to Know the CommandCentral AXS Radio Dispatch Console Presenters: Matthew Hintz Track: Dispatch Products: CommandCentral AXS Audience: Dispatch Supervisor - Flex, Dispatch Supervisor - PremierOne
Europe 2 (Dolphin, Lobby Level)	OPEN LAB: ASTRO and APX. Ask the Experts Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway Track: Critical Communications Products: ASTRO networks, APX radios Audience: Radio System Manager, Radio Device Manager, Radio System Leadership		OPEN LAB: ASTRO and APX. Ask the Experts Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway Track: Critical Communications Products: ASTRO networks, APX radios Audience: Radio System Manager, Radio Device Manager, Radio System Leadership		
Europe 3 (Dolphin, Lobby Level)	What's New: SmartConnect - Evolving P25 Capabilities Presenters: Jean-Bernard Flanagan Track: Innovation & New Functionality Products: SmartConnect, ASTRO networks Audience: "CIO, Radio System Leadership", Radio System Manager	APX Smart applications overview Presenters: Michael Nadler, Corey Johnson Track: Critical Communications Products: APX radios, SmartConnect, SmartIncident, SmartLocate, SmartMapping, SmartMessaging Audience: Radio Device Manager	Which APX radio is right for you? A portfolio overview (1 of 2) Presenters: Anna Gretencord Track: Critical Communications Products: APX radios, Accessories Audience: Radio Device Manager	ASTRO Call Processing and Mobility Presenters: Rich Jamison Track: Critical Communications Products: APX radios, ASTRO networks Audience: Radio System Manager	

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Europe 4 (Dolphin, Lobby Level)	HANDS-ON LAB: PremierOne Mobile Provisioning Presenters: Jason Gentry, James Cummings, Patrick Warren Track: Response Products: PremierOne Dispatch Supervisor - PremierOne, Field responder - PremierOne, Sys Admin - PremierOne Audience:		HANDS-ON LAB: Basics of OpenShift Administration for PremierOne Presenters: Anirudh Boda, Kevin Decker, Rakesh Pendyala Track: System Administration & IT Products: PremierOne Audience: Sys Admin - PremierOne		Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone
Europe 5 (Dolphin, Lobby Level)	Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone	Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone	HANDS-ON LAB: PremierOne CAD Recommendations Troubleshooting Presenters: Chris Collins, Jason Rusch Track: Dispatch Products: PremierOne Audience: Dispatch Supervisor - PremierOne, Dispatcher - PremierOne		HANDS-ON LAB: Body Camera Functional Overview (SVX, v700) part 1 Presenters: Nicole Rudy, John Jungers Track: Evidence Products: V700 Body Camera, SVX Video Speaker Mic Audience:
Europe 6 (Dolphin, Lobby Level)	HANDS-ON LAB: Deep Dive Into PremierOne Advanced Configuration Tool and New Capabilities Presenters: Catherine Hill, Sarah Riemann Track: Records Products: PremierOne Audience: Records Specialist or Supervisor - PremierOne		HANDS-ON LAB: Mastering the CommandCentral Aware Map Presenters: Eda Beams, Robert Herrera, Bernie Meade Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Operator	HANDS-ON LAB: A Flex Jail Administrative Overview Presenters: Bill Barber, Mark Cantrell Track: Jail Products: Flex Audience: Sys Admin or SAA - Flex, Jail officer - Flex	
Europe 7 (Dolphin, Lobby Level)	HANDS-ON LAB: Everything You Need to Know About the M500 & M500E In-Car Video Systems Presenters: Nicole Rudy, Nealy Adams Track: Evidence Products: M500 In-Car Video System, M500E In-Car Video System Audience:		HANDS-ON LAB: Mastering the trickiest tables for CAD system administrators Presenters: Lila Nealand, Mark Cantrell Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex, Dispatch Supervisor - Flex	HANDS-ON LAB: Introductory Level SQL for PremierOne Reporting Presenters: Hope Grubb Track: Reporting Products: PremierOne Audience: Reports or reporting specialist - PremierOne	
Europe 8 (Dolphin, Lobby Level)	HANDS-ON LAB: CirrusCentral Management for ASTRO Radio Infrastructure Systems Presenters: James Felton (Peel Regional Police, ON), Ashley Mangano, Eden Auslander Track: Critical Communications Products: CirrusCentral Management Audience: Radio System Manager		Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone	Introduction to PremierOne Records Advanced Configuration Tool Presenters: Ashley Tamayo, Christopher Taubert Track: Records Products: PremierOne Audience: Records Specialist or Supervisor - PremierOne	

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Oceanic 1 (Dolphin, Lobby Level)	<p>What's New: License Plate Recognition Software</p> <p>Presenters: SAM Palmer, Joseph Menoni, John Hawley</p> <p>Track: Innovation & New Functionality</p> <p>Products: VehicleManager</p> <p>Audience:</p>	<p>What's New: License Plate Recognition Hardware - L6D Dual-Purpose LPR Camera</p> <p>Presenters: SAM Palmer, Daniel Wilburn</p> <p>Track: Innovation & New Functionality</p> <p>Products: L6D</p> <p>Audience:</p>	<p>Cultivating a Proactive Services Relationship between PSAPs and Suppliers: What You Need to Know</p> <p>Presenters: Dawn Peterson (Philadelphia Office of Innovation and Technology for Public Safety, PA), Tara Vann (Jefferson County Sheriff's Office, WV), Kelsey Proctor, Angie Reynolds</p> <p>Track: Industry & Leadership</p> <p>Products: VESTA 9-1-1, VESTA NXT</p> <p>Audience: "Telecommunicator, PSAP Director"</p>		<p>The Female Force - Women Powering Public Safety (2 of 2)</p> <p>Presenters: Chrisha Elmer</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Leadership</p>
Oceanic 3 (Dolphin, Lobby Level)	<p>Enhancing School Safety with Unified Technology</p> <p>Presenters: Matt Leicester</p> <p>Track: Community</p> <p>Products: Rave Mobile Safety</p> <p>Audience: Community Liaison</p>	<p>Leading the Way: LPSO's Visionary Use of Livestreaming</p> <p>Presenters: Bobby Goodrich (Lafayette Parish Sheriff's Office, LA)</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	<p>Managing Major Changes to your Systems</p> <p>Presenters: SheyeAnne Powell</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Self-Development</p>	<p>Tactical Masterclass: Real-World Incident Response and Pre-Planning with CommandCentral Aware Expert</p> <p>Presenters: Jamey Moss (Evans Consoles),</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	<p>What's New: In Car Video (M500, M500E) and Interview Recording System</p> <p>Presenters: Michael Tsao</p> <p>Track: Innovation & New Functionality</p> <p>Products: M500 In-Car Video System, M500E In-Car Video System, M500 Interview Recording System</p> <p>Audience: Evidence Technician, RTCC Supervisor / Intelligence Officer / Detective, RTCC Officer / Intelligence Analyst / Detective</p>
Oceanic 5 (Dolphin, Lobby Level)	<p>What's New & What's Next: The Avtec Scout Roadmap (1 of 2)</p> <p>Presenters: Dan O'Brien, Lauren Eastwood</p> <p>Track: Dispatch</p> <p>Products: Avtec Scout</p> <p>Audience: Dispatcher (UBI), Dispatch Supervisor (UBI), IT Manager (TBI), Radio System Manager (TBI), Police/Fire Chief (EBI)</p>	<p>Enhancing Incident Management: PremierOne CAD and ASTRO Integrations for Dispatch</p> <p>Presenters: Harrison Wilson</p> <p>Track: Dispatch</p> <p>Products: PremierOne, APX radios, CommandCentral AXS</p> <p>Audience: Dispatcher - PremierOne</p>	<p>Redaction Assist Tips and Tricks</p> <p>Presenters: Nicole Rudy</p> <p>Track: Evidence</p> <p>Products: CommandCentral DEMS, VideoManager EL (formerly Evidence Library)</p> <p>Audience: Evidence Technician</p>	<p>Optimizing ProQA with Flex CAD</p> <p>Presenters: Donna Cupp</p> <p>Track: Dispatch</p> <p>Products: Flex</p> <p>Audience: Dispatch Supervisor - Flex</p>	<p>ASTRO Resiliency: Enabling P25 Mission Critical Availability</p> <p>Presenters: Jean-Bernard Flanagan</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks</p> <p>Audience: Radio System Manager</p>
Oceanic 7 (Dolphin, Lobby Level)	<p>Getting the Most Out of Your Flex Mobile Forms and Field Reports</p> <p>Presenters: Bill Barber</p> <p>Track: Response</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex, Field responder - Flex</p>		<p>The Connected Investigation: Bridging the Gap Between Field Ops and Command</p> <p>Presenters: Kurt Thomas</p> <p>Track: Investigations</p> <p>Products: Callyo</p> <p>Audience:</p>	<p>What's New: Body Cameras</p> <p>Presenters: Lubo Harizanov</p> <p>Track: Innovation & New Functionality</p> <p>Products: V700 Body Camera, CommandCentral DEMS, Accessories</p> <p>Audience:</p>	<p>Revolutionizing Social Media Investigations with License Plate and Facial Recognition (1 of 2)</p> <p>Presenters: SAM Palmer</p> <p>Track: Investigations</p> <p>Products: VehicleManager, ComparisonManager Pro</p> <p>Audience:</p>

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Lark 1&2 (Swan, Lobby Level)	<p>Silvus Technologies: Infrastructure-Free Resilient Communications (1 of 2)</p> <p>Presenters: Jason Tyre, Justin Swartz</p> <p>Track: Critical Communications</p> <p>Products: Silvus MANET Communications</p> <p>Audience: Radio System Leadership</p>	<p>From Blue Dots to Beyond: Scaling Your Real-Time Response with CommandCentral Aware</p> <p>Presenters: Brian O'Neill, Katie Cousino</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>Rethinking LMR Coverage: Exploring Sectorized Radio Site Design</p> <p>Presenters: Lakshmi Goteti, Patrick Bearden</p> <p>Track: Innovation & New Functionality</p> <p>Products: ASTRO</p> <p>Audience: "CIO, Radio System Leadership", Radio System Manager</p>	<p>Successful License Plate Recognition: How to Win City Council Support and Earn Public Trust</p> <p>Presenters: Lane Thompson, Chris Poe</p> <p>Track: License Plate Recognition</p> <p>Products: VehicleManager</p> <p>Audience:</p>	<p>Beyond the Beep: APX + CommandCentral Aware Tips from the Radio Geeks (1 of 2)</p> <p>Presenters: Alan Melvin, Scott Musgrove</p> <p>Track: Awareness</p> <p>Products: APX radios, CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>
Mockingbird 1&2 (Swan, Lobby Level)	<p>Get Your Route On - Advanced Routing Tactics</p> <p>Presenters: Jay Bohac, Corey Shamy</p> <p>Track: GIS & Mapping</p> <p>Products: PremierOne, Flex</p> <p>Audience: GIS specialist - PremierOne, GIS specialist - Flex</p>	<p>What's New: VESTA NXT</p> <p>Presenters: Jim Duran, Krista Dowler</p> <p>Track: Innovation & New Functionality</p> <p>Products: VESTA NXT</p> <p>Audience: PSAP Director, Communications Supervisor, Training Supervisor, Telecommunicators</p>	<p>What's New: Flex CAD and GIS (1 of 2)</p> <p>Presenters: Alan Harker</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience:</p>		<p>Managing Sensitive Data in Flex Records</p> <p>Presenters: Debra Kolosh</p> <p>Track: Records</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Records Specialist - Flex</p>
Peacock 1&2 (Swan, Lobby Level)	<p>An Introduction to PowerBI and Flex</p> <p>Presenters: Holli Dapp (Washington Department of Fish and Wildlife PD, WA)</p> <p>Track: Reporting</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex, Records Supervisor - Flex</p>	<p>What's New: CommandCentral Admin (1 of 2)</p> <p>Presenters: Ameya Shastri Pothukuchi, Gaurav Gulrajani</p> <p>Track: Innovation & New Functionality</p> <p>Products: CommandCentral Aware, CommandCentral CAD, CommandCentral DEMS, CommandCentral Responder, Flex, PremierOne</p> <p>Audience:</p>	<p>Advanced Troubleshooting for IBR in Flex</p> <p>Presenters: Chris Raia (Lakewood Police Department, NJ)</p> <p>Track: Records</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Records Specialist - Flex</p>	<p>Applying the Fundamentals: Practical AI Governance in Public Safety</p> <p>Presenters: Chantal Levert, David Marcos, Jeff Freeland</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Chiefs, CIOs, Ranked personnel driving initiatives</p>	<p>Flex Games for Mobile</p> <p>Presenters: Nicky Schmelter</p> <p>Track: Response</p> <p>Products: Flex</p> <p>Audience: Field responder - Flex, Sys Admin or SAA - Flex</p>
Pelican 1&2 (Swan, Lobby Level)	<p>What's New: Flex Records (1 of 2)</p> <p>Presenters: Andrew Calvo</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience:</p>	<p>How to Set Up the Newest Features in Flex CAD, Mobile and Records (1 of 2)</p> <p>Presenters: Lila Nealand</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>How to Set Up the Newest Features in Flex CAD, Mobile and Records (2 of 2)</p> <p>Presenters: Lila Nealand</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	

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Swan 1&2 (Swan, Lobby Level)	<p>Becoming a Conference Presenter</p> <p>Presenters: DeeDee Wilson, Danah Palmer</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Self-Development</p>	<p>So You Want To Be Promoted?</p> <p>Presenters: DeeDee Wilson, Danah Palmer</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Self-Development</p>		<p>Mapped Out: The End-User's Guide to GIS</p> <p>Presenters: Evan Crooker, Garrett Hopkins</p> <p>Track: GIS & Mapping</p> <p>Products: Flex, PremierOne</p> <p>Audience: Dispatcher - Flex, Dispatcher - PremierOne</p>	<p>The Integrated Field Response Workflow with CommandCentral</p> <p>Presenters: Matthew Jolly, Volodymyr Rybalkin, Ryan Seick</p> <p>Track: Innovation & New Functionality</p> <p>Products: CommandCentral Aware, CommandCentral CAD, CommandCentral RMS</p> <p>Audience: RTCC Supervisor / Intelligence Officer / Detective, Radio System Manager, NGCS Sys Admin, VESTA NXT Sys Admin</p>
Swan 3&4 (Swan, Lobby Level)		<p>Force Multipliers: Mastering Your CAD/RMS Through Managed Services</p> <p>Presenters: Kelsey Proctor, Joe Grube</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne, Flex, CommandCentral Aware</p> <p>Audience: Sys Admin - PremierOne, Sys Admin or SAA - Flex, RTCC Officer / Intelligence Analyst / Detective</p>	<p>What's New: PremierOne CAD</p> <p>Presenters: Scott Keason, Ryan Sanderson</p> <p>Track: Innovation & New Functionality</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne, Leadership - PremierOne</p>	<p>PremierOne CAD Provisioning Refresher</p> <p>Presenters: Devyn Thompson, Garry Nesbit</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne, Dispatch Supervisor - PremierOne</p>	
Swan 5A (Swan, Lobby Level)	<p>What's New: CommandCentral DEMS</p> <p>Presenters: Michelle Schoenebeck</p> <p>Track: Innovation & New Functionality</p> <p>Products: CommandCentral DEMS</p> <p>Audience: Evidence Technician</p>				<p>Successful Collaboration Across Host and Client Agencies</p> <p>Presenters: Adam Amsden, SheyeAnne Powell</p> <p>Track: Industry & Leadership</p> <p>Products: PremierOne</p> <p>Audience: Leadership - PremierOne, Sys Admin - PremierOne</p>
Swan 5B (Swan, Lobby Level)	<p>Cybersecurity 101: A Beginner's Guide to Cybersecurity</p> <p>Presenters: Ryan Clancy</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex</p> <p>Audience: Cybersecurity Team</p>	<p>What's New: Next-Gen Call Routing Service</p> <p>Presenters: Sam Bard</p> <p>Track: Innovation & New Functionality</p> <p>Products: Next-Gen Call Routing Service</p> <p>Audience: PSAP Director, Communications Supervisor, Training Supervisor, Telecommunicators</p>	<p>Flex Circle - A Customer-Led Tips Exchange</p> <p>Presenters: Cody Scheuermann (Boone County, IA), Dan Adams, Jay Liggins</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>Flex CAD Continuity Services</p> <p>Presenters: Jeremy Balls</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience: Dispatcher - Flex, Dispatch Supervisor - Flex, Sys Admin or SAA - Flex, Leadership - Flex</p>

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Swan 6A (Swan, Lobby Level)		Optimizing ProQA with PremierOne CAD Presenters: Jason Rusch, David Harvey, Ryan Sanderson Track: Dispatch Products: PremierOne Audience: Dispatch Supervisor - PremierOne	Understanding Fire Dispatch and GIS in Flex Presenters: Evan Crooker, Donna Cupp Track: Fire Products: Flex Audience: GIS specialist - Flex, Dispatch Supervisor - Flex, Dispatcher - Flex	The Connected Community: Maximize Situational Awareness Through Private Sector Integration Presenters: Nicole Bell, Clint Goldenstein Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Supervisor	
Swan 6B (Swan, Lobby Level)	Gaining acceptance of new technology – best practices, and what you need to know Presenters: Mark Noble (Peel Regional Police Communications Center, ON), Sarah Sellers (Tarrant 9-1-1 District, TX), Karen Weir Track: Emergency Call Handling Products: VESTA NXT, VESTA 9-1-1 Audience: Leadership	Discover and Discuss what GIS Managed Services has to Offer Presenters: Luke Behling, Kris Bourgeois Track: GIS & Mapping Products: Flex, PremierOne Audience: Leadership - Flex, Leadership - PremierOne	Knight Siren Cybersecurity Tabletop Exercise Presenters: Jay Kaine, Tyler Brodbeck, Chris Mowthorpe, Fausto Molinet, Ryan Clancy Track: Cybersecurity Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex, ActiveEye Audience: Cybersecurity Team		
Swan 7 (Swan, Lobby Level)	Setting Up Jail Workflows and Assessments Presenters: Mark Cantrell Track: Jail Products: Flex Audience: Jail officer - Flex, Sys Admin or SAA - Flex	Flex Games for Records Presenters: Joshua Stephenson Track: Records Products: Flex Audience: Records Supervisor - Flex, Records Specialist - Flex, Sys Admin or SAA - Flex	CJIS Security Policy Updates (1 of 2) Presenters: Chris Weatherly (FBI), Pete Fagan Track: CJIS Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT Audience: CJIS Compliance Officer	Flex and CommandCentral Responder: Your new companion for mobile dispatch Presenters: Ryan Seick, Andrew Calvo Track: Response Products: Flex, CommandCentral Responder Audience: Field responder - Flex, Leadership - Flex	Next-Generation Multi-Cloud 911 Call Routing: Weighing the Benefits of Multi-Cloud Architecture Presenters: Stephen Weinkauff (State of New Mexico, NM), Bob Finney (Collier County Sheriff's Office, FL), Tara Vann (Jefferson County Sheriff's Office, WV), Laura White (Monroe County Sheriff's Office, FL), Sam Bard, Andre Williams Track: Next-Gen Call Routing Products: Next-Gen Call Routing Service Audience: PSAP Director, IT Director, Communications Supervisor
Swan 8 (Swan, Lobby Level)	Connecting with PremierOne Support to troubleshoot your issues faster (1 of 2) Presenters: Adam Amsden Track: System Administration & IT Products: PremierOne Audience: Sys Admin - PremierOne	Flex-Lympics Jail Presenters: Sam Kurtze Track: Jail Products: Flex Audience: Jail officer - Flex, Sys Admin or SAA - Flex	IDD Dashboard Design Concepts for PremierOne Presenters: John Randazzo Track: Reporting Products: PremierOne Audience: Reports or reporting specialist - PremierOne	What's New: CommandCentral CAD Presenters: Volodymyr Rybalkin Track: Innovation & New Functionality Products: CommandCentral CAD Audience:	

Summit 2026 Class Schedule



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Day 1: Mon Apr 20					
Room	Session 1 10:15 a.m. - 11:15 a.m.	Session 2 11:30 a.m. - 12:30 p.m.	Session 3 1:30 p.m. - 2:30 p.m.	Session 4 2:45 p.m. - 3:45 p.m.	Session 5 4:00 p.m. - 5:00 p.m.
Swan 9 (Swan, Lobby Level)	An Introduction to SSRS & IDD for PremierOne Reporting Presenters: Chase Norris Track: Reporting Products: PremierOne Audience: Reports or reporting specialist - PremierOne		Going Pro: Migrating ArcGIS Desktop Workflows for PremierOne Presenters: Garrett Hopkins, Todd Almon Track: GIS & Mapping Products: PremierOne Audience: GIS specialist - PremierOne	A Partnership Model: A P25 Regionalization Playbook for Large and Small Agencies Presenters: James Felton (Peel Regional Police, ON), Mike Page, Winnie Sham Track: Critical Communications Products: ASTRO networks Audience: Radio System Leadership	
Swan 10 (Swan, Lobby Level)				Next Gen Network 101: Building the Foundation for Mission Critical Networks for NG911 and Beyond Presenters: Stephen Weinkauff (State of New Mexico, NM), Laura White (Monroe County Sheriff's Office, FL), Sam Bard Track: Next-Gen Call Routing Products: Next-Gen Call Routing Service Audience: PSAP Director, IT Director, Communications Supervisor, Procurement	Building Engagement: Creative Solutions for Connecting Users with Technology Presenters: Megan Heiss (Glendale Police Department, AZ), Gregory Edlund (Broward's Sheriff's Office, FL), Julie McDillon Track: Industry & Leadership Products: All products Audience: Self-Development
Toucan 1&2 (Swan, Lobby Level)	CSR Introductions and Year in Review Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	CSR Updates Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	CSR Citizen Mobile Apps New Features and Updates Presenters: Dave Mitchell (Connected Bits), Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	CSR Mobile Application for Field Workers Update Presenters: Dave Mitchell (Connected Bits), Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	
Innovation Theater (The Forum, Dolphin, Lower Level)				Seconds Matter: US-Built NDAA Compliant Drones and the Next Generation of DFR (1 of 2) Presenters: Don Redmund (BRINC), David Redus, Todd Dugan Track: Innovation & New Functionality Products: BRINC Audience:	

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Day 2: Tue Apr 21

Room	Session 6 8:15 a.m. - 9:15 a.m.	Session 7 9:30 a.m. - 10:30 a.m.	Session 8 10:45 a.m. - 11:45 a.m.	Session 9 1:00 p.m. - 2:00 p.m.	Session 10 2:15 p.m. - 3:15 p.m.	Session 11 3:30 p.m. - 4:30 p.m.	Session 12 4:45 p.m. - 5:45 p.m.	
Pacific (Dolphin, Lower Level)	<p>Focus Session</p> <p>Drone Panel Customer Spotlight: Maui Police Customer Panel</p>							
Asia 1 (Dolphin, Lobby Level)	<p>PremierOne RMS Provisioning Refresher</p> <p>Presenters: Joshua Whiting, Ociel Munoz</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>	<p>Enabling Single Sign-On with Unified Identity</p> <p>Presenters: Chad Esplin</p> <p>Track: Innovation & New Functionality</p> <p>Products: All products</p> <p>Audience:</p>	<p>PremierOne SRSR vs RTF vs RDLG for Printouts: Pros, Cons and Gotchas!</p> <p>Presenters: Christopher Shotwell</p> <p>Track: Reporting</p> <p>Products: PremierOne</p> <p>Audience: Reports or reporting specialist - PremierOne</p>	<p>National Instant Criminal Background Check System (NICS) Overview (1 of 2)</p> <p>Presenters: Sabrina Yow (FBI), Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>How I Break Into Your Building: Stories from a Physical Pen Tester</p> <p>Presenters: Fausto Molinet, Andy Ayo, Eric Saenz</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex</p> <p>Audience: Cybersecurity Team</p>	<p>Driving Real-Time Outcomes: How Blount County Uses CommandCentral Aware</p> <p>Presenters: Kevin Bailey (Blount County Sheriff's Office, TN), Joseph Maus (Blount County Sheriff's Office, TN)</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware, VehicleManager</p> <p>Audience: Real-Time Intelligence Operator</p>		
Asia 2 (Dolphin, Lobby Level)	<p>Cybersecurity 201: Building on the Basics of Cybersecurity</p> <p>Presenters: Ryan Clancy</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex</p> <p>Audience: Cybersecurity Team</p>		<p>From Floorplan to Function: Workflows for Indoor Mapping Integration</p> <p>Presenters: Adam Litecky, Evan Crooker</p> <p>Track: GIS & Mapping</p> <p>Products: PremierOne, Flex</p> <p>Audience: GIS specialist - Flex, GIS specialist - PremierOne</p>	<p>Top Flex Records Support Questions From the Past Year SOLVED (1 of 2)</p> <p>Presenters: Austen Willes</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>Evidence in Flex: Managing Physical Evidence, Utilizing the Scanner App and Working in DEMS</p> <p>Presenters: Nicky Schmelter</p> <p>Track: Evidence</p> <p>Products: Flex</p> <p>Audience: Evidence Technician</p>		
Asia 3 (Dolphin, Lobby Level)	<p>What's New: Flex Platform (1 of 2)</p> <p>Presenters: Jeremy Balls, Cody Irby</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience:</p>		<p>What in the World is GIS?</p> <p>Presenters: McKenzie Wright, Ashleigh Malko</p> <p>Track: GIS & Mapping</p> <p>Products: PremierOne, Flex</p> <p>Audience: Sys Admin or SAA - Flex, Sys Admin - PremierOne, Dispatch Supervisor - Flex, Dispatch Supervisor - PremierOne</p>	<p>What's New: PremierOne Records</p> <p>Presenters: Danah Palmer</p> <p>Track: Innovation & New Functionality</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne, Sys Admin - PremierOne, Leadership - PremierOne</p>				
Asia 4 (Dolphin, Lobby Level)	<p>CJIS 101 - CJIS for Beginners (2 of 2)</p> <p>Presenters: Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>How Customers Use Motorola Solutions to Meet Their Own CJIS Obligations (1 of 2)</p> <p>Presenters: Pete Fagan, Ryan Clancy</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>PremierOne for New CAD Administrators</p> <p>Presenters: Jason Gentry, Stephanie Blevins, Garry Nesbit</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Dispatch Supervisor - PremierOne, Dispatcher - PremierOne</p>	<p>Mastering PremierOne CAD: Comprehensive Training Strategies for User Success</p> <p>Presenters: Stephanie Blevins, Katherine McClellan</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Dispatcher - PremierOne, Dispatch Supervisor - PremierOne</p>	<p>The National Data Exchange (N-DEX) System Overview - Information Sharing (1 of 2)</p> <p>Presenters: Dale Smith (FBI), Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>Top Flex Mobile Support Questions From the Past Year SOLVED (1 of 2)</p> <p>Presenters: Brian Cannon</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>VESTA NXT Cloud Networking: Choosing the Right Network for Your PSAP</p> <p>Presenters: Sam Bard, Jim Duran, Scott Pappas, Andre Williams</p> <p>Track: Next-Gen Call Routing</p> <p>Products: Next-Gen Call Routing Service</p> <p>Audience: PSAP Director, IT Director, Procurement</p>	

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Day 2: Tue Apr 21							
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Asia 5 (Dolphin, Lobby Level)	What's New: PremierOne Platform & Tools Presenters: Kevin Decker Track: Innovation & New Functionality Products: PremierOne Audience: Sys Admin - PremierOne, Leadership - PremierOne	End-to-End Evidence Management with VideoManager EL and DEMS Presenters: Nealy Adams Track: Evidence Products: CommandCentral DEMS, VideoManager EL (formerly Evidence Library) Audience: Evidence Technician					There is No Data Like Clean Data - Tactics for Data Quality Presenters: Jay Bohac, Garrett Hopkins Track: GIS & Mapping Products: Flex, PremierOne Audience: Dispatcher - Flex, Dispatcher - PremierOne
Europe 1 (Dolphin, Lobby Level)	ASTRO Networking - Juniper Update Presenters: Dan Black, Kelly O'Rourke Track: Critical Communications Products: ASTRO networks Audience: Radio System Manager		Selecting the Right Accessories for your APX Radio Presenters: George Pauls Track: Critical Communications Products: Accessories Audience: Radio Device Manager	ASTRO Data Overview, Data Path and Signal Flow Presenters: David Ridgeway Track: Critical Communications Products: APX radios, ASTRO networks Audience: Radio System Manager		ASTRO (APX) Subscriber Radios with a Focus On Data Flow Presenters: Rick Vogler Track: Critical Communications Products: APX radios Audience: Radio Device Manager	
Europe 2 (Dolphin, Lobby Level)	OPEN LAB: ASTRO and APX. Ask the Experts Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway Track: Critical Communications Products: ASTRO networks, APX radios Audience: Radio System Manager, Radio Device Manager, Radio System Leadership			OPEN LAB: ASTRO and APX. Ask the Experts Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway Track: Critical Communications Products: ASTRO networks, APX radios Audience: Radio System Manager, Radio Device Manager, Radio System Leadership			
Europe 3 (Dolphin, Lobby Level)	Secure Key Management for Beginners Presenters: Martha Lora, Shri Dawande Track: Critical Communications Products: APX radios, ASTRO networks Audience: Radio Device Manager	APX Radio Audio - How to Optimize the Audio for Your Environment Presenters: James Barrus Track: Critical Communications Products: APX radios Audience: Radio Device Manager	Ask the Experts - Common Radio Programming Questions + Multi-code plug (1 of 2) Presenters: Eddie Yan Track: Critical Communications Products: APX radios Audience: Radio Device Manager	Voice-Activated AI on APX Radios: Assist, ViQi and You Presenters: Christopher Holmes, Anna Gretencord Track: Critical Communications Products: APX radios Audience: Radio Device Manager	Ask the Experts - Common Radio Programming Questions + Multi-code plug (2 of 2) Presenters: Eddie Yan Track: Critical Communications Products: APX radios Audience: Radio Device Manager	ASTRO D-Series radio sites: Theory of operation and portfolio overview Presenters: Patrick Bearden Track: Critical Communications Products: ASTRO networks Audience: Radio System Manager	How to protect your ASTRO radio system from cyber attacks Presenters: Brian Roosevelt Track: Cybersecurity Products: ASTRO networks, ActiveEye Audience: Cybersecurity Team
Europe 4 (Dolphin, Lobby Level)	HANDS-ON LAB: PremierOne Suite - Provisioning and Query Crossover (+ Formatting!) Presenters: Jason Rusch, Chris Collins, Sarah Rieman, Catherine Hill Track: Dispatch Products: PremierOne Audience: Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne		Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone	HANDS-ON LAB: IBR Validation for Officers in Flex Mobile Presenters: Kelci Bryan Track: Response Products: Flex Audience: Field responder - Flex		HANDS-ON LAB: Advanced Level SQL For PremierOne Reporting Presenters: Hope Grubb Track: Reporting Products: PremierOne Audience: Reports or reporting specialist - PremierOne	

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Europe 5 (Dolphin, Lobby Level)	<p>HANDS-ON LAB: Body Camera Functional Overview (SVX, V700) part 2</p> <p>Presenters: Nicole Rudy, John Jungers</p> <p>Track: Evidence</p> <p>Products: V700 Body Camera, SVX Video Speaker Mic</p> <p>Audience:</p>	<p>HANDS-ON LAB: Journey through PremierOne RMS - An Instructor-Led Lab</p> <p>Presenters: Ashley Tamayo, Ociel Munoz, Pam Schaffer-Hampton</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>		<p>HANDS-ON LAB: How to Build PremierOne Status Monitors</p> <p>Presenters: Jason Rusch, Kevin Gipson, Patrick Warren</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Dispatch Supervisor - PremierOne, Dispatcher - PremierOne, Sys Admin - PremierOne</p>		<p>HANDS-ON LAB: Introduction to RTF Building for PremierOne RMS</p> <p>Presenters: Joshua Whiting, Catherine Hill, Sarah Rieman</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>		
Europe 6 (Dolphin, Lobby Level)	<p>HANDS-ON LAB: Crystal Reports Refresher for Flex (part 1)</p> <p>Presenters: Douglas Ashmore</p> <p>Track: Reporting</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Sys Admin or SAA - Flex</p>			<p>HANDS-ON LAB: Crystal Reports Refresher for Flex (part 2)</p> <p>Presenters: Douglas Ashmore</p> <p>Track: Reporting</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Sys Admin or SAA - Flex</p>			<p>Open Lab</p> <p>Presenters: Various</p> <p>Track: Open Labs</p> <p>Products: All</p> <p>Audience: Everyone</p>	
Europe 7 (Dolphin, Lobby Level)	<p>HANDS-ON LAB: Advanced Reporting Concepts for PremierOne</p> <p>Presenters: Christopher Shotwell, John Randazzo</p> <p>Track: Reporting</p> <p>Products: PremierOne</p> <p>Audience: Reports or reporting specialist - PremierOne</p>		<p>HANDS-ON LAB: Optimizing Your Configurable CommandCentral Aware Event Monitor</p> <p>Presenters: Eda Beams, Lyle Waterworth, KAITLIN Morales</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	<p>HANDS-ON LAB: Data-Driven Subscriptions for PremierOne Reporting</p> <p>Presenters: John Randazzo</p> <p>Track: Reporting</p> <p>Products: PremierOne</p> <p>Audience: Reports or reporting specialist - PremierOne</p>		<p>HANDS-ON LAB: Unlock Your Scout Console's Hidden Power – A Hands-On Guide to ResourcePro</p> <p>Presenters: Michael Caston</p> <p>Track: Dispatch</p> <p>Products: Avtec Scout</p> <p>Audience: Dispatcher (UBI), Dispatch Supervisor (UBI), System Maintainer/Manager (TBI), IT Manager (TBI)</p>		
Europe 8 (Dolphin, Lobby Level)	<p>Open Lab</p> <p>Presenters: Various</p> <p>Track: Open Labs</p> <p>Products: All</p> <p>Audience: Everyone</p>	<p>HANDS-ON LAB: Combining Flex Unit Recommendations with Response Plans</p> <p>Presenters: Nikole Padgett (Area E Fire Communications, CA), Jay Liggins</p> <p>Track: Fire</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex, Dispatch Supervisor - Flex</p>		<p>HANDS-ON LAB: VideoManager EL Overview</p> <p>Presenters: Nicole Rudy, Stephanie Mack</p> <p>Track: Evidence</p> <p>Products: VideoManager EL (formerly Evidence Library)</p> <p>Audience: Evidence Technician</p>		<p>HANDS-ON LAB: Journey through PremierOne CAD & Mobile - An instructor-led lab</p> <p>Presenters: Stephanie Blevins, Devyn Thompson, Jason Gentry, Katherine McClellan, Patrick Warren</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne, Dispatch Supervisor - PremierOne, Dispatcher - PremierOne</p>		

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Day 2: Tue Apr 21

Room	Session 6 8:15 a.m. - 9:15 a.m.	Session 7 9:30 a.m. - 10:30 a.m.	Session 8 10:45 a.m. - 11:45 a.m.	Session 9 1:00 p.m. - 2:00 p.m.	Session 10 2:15 p.m. - 3:15 p.m.	Session 11 3:30 p.m. - 4:30 p.m.	Session 12 4:45 p.m. - 5:45 p.m.	
Oceanic 1 (Dolphin, Lobby Level)	<p>Protecting Officer Privacy while Building Community Trust with 10-21 Police Phone</p> <p>Presenters: Kurt Thomas, Jackson Neff</p> <p>Track: Response</p> <p>Products: 10-21 Police Phone, CommandCentral DEMS, CommandCentral Responder</p> <p>Audience:</p>		<p>How to Protect Your PremierOne System from Cyber Attacks</p> <p>Presenters: Paul Soriano</p> <p>Track: Cybersecurity</p> <p>Products: PremierOne, ActiveEye</p> <p>Audience: Cybersecurity Team, Sys Admin - PremierOne</p>		<p>What's New & What's Next: The Avtec Scout Roadmap (2 of 2)</p> <p>Presenters: Dan O'Brien, Lauren Eastwood</p> <p>Track: Dispatch</p> <p>Products: Avtec Scout</p> <p>Audience: Dispatcher (UBI), Dispatch Supervisor (UBI), IT Manager(TBI), Radio System Manager (TBI), Police/Fire Chief (EBI)</p>	<p>Driving Community Participation in Your Safety Ecosystem</p> <p>Presenters: Nicole Bell</p> <p>Track: Community</p> <p>Products: Rave Mobile Safety</p> <p>Audience: Community Liaison</p>	<p>1 + 1 > 2: Using License Plate Recognition with CommandCentral Aware</p> <p>Presenters: Jared Baker, Chris Poe</p> <p>Track: Awareness</p> <p>Products: VehicleManager, L6D, CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	<p>How to Protect Your Flex System from Cyber Attacks</p> <p>Presenters: Paul Soriano</p> <p>Track: Cybersecurity</p> <p>Products: Flex, ActiveEye</p> <p>Audience: Cybersecurity Team, Sys Admin or SAA - Flex</p>
Oceanic 3 (Dolphin, Lobby Level)	<p>Managing PSAP and RTCC Data in Real-time - Updates on Eclipse Analytics</p> <p>Presenters: Lidia Finn, Ron Wilson, Andre Williams, Lee Anne Storey</p> <p>Track: Emergency Call Handling</p> <p>Products: Eclipse Analytics</p> <p>Audience: "Telecommunicator, PSAP Director"</p>		<p>Breaking Silos: The Power of Inter-Agency Data Sharing in CommandCentral Aware</p> <p>Presenters: Heidi Hendricks, Yury Konnikov</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>		<p>Dialed in with Virtual Phone Lines, from Initial Contact to Case Closure</p> <p>Presenters: David Redus</p> <p>Track: Investigations</p> <p>Products: 10-21 Police Phone, Callyo</p> <p>Audience:</p>	<p>Solving Real-Life Cases Using License Plate Recognition with a Former Detective</p> <p>Presenters: Lee Yonemura, Chris Poe</p> <p>Track: License Plate Recognition</p> <p>Products: VehicleManager</p> <p>Audience:</p>	<p>Silvus Technologies: Infrastructure-Free Resilient Communications (2 of 2)</p> <p>Presenters: Jason Tyre, Justin Swartz</p> <p>Track: Critical Communications</p> <p>Products: Silvus MANET Communications</p> <p>Audience: Radio System Leadership</p>	<p>Lone Star Resilience: Texas's Roadmap to Interoperable Statewide Communication</p> <p>Presenters: Gary Wilks (Texas Division of Emergency Management , TX), Aaron Slaughter (Texas Department of Public Safety, TX), Brent Kohman</p> <p>Track: Critical Communications</p> <p>Products: Critical Connect, WAVE PTX</p> <p>Audience: Radio System Leadership</p>
Oceanic 5 (Dolphin, Lobby Level)	<p>In-building Coverage: DAS/BDA Technology, Building Codes and Best Practices</p> <p>Presenters: John Muench</p> <p>Track: Critical Communications</p> <p>Products: DAS and BDA</p> <p>Audience: Radio System Leadership</p>	<p>Beyond the Beep: APX + CommandCentral Aware Tips from the Radio Geeks (2 of 2)</p> <p>Presenters: Alan Melvin, Scott Musgrove</p> <p>Track: Awareness</p> <p>Products: APX radios, CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>From the Sky to the Street: A Dive Into the Ouachita Parish Sheriff's Office's Integrated RTCC (2 of 2)</p> <p>Presenters: Shannon Harkins (Ouachita Parish Sheriff's Office, LA)</p> <p>Track: Awareness</p> <p>Products: BRINC, V700 Body Camera, M500 In-Car Video System, APX radios, CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>		<p>What is FIPS and Why Does it Matter?</p> <p>Presenters: Martha Lora, Chris Perrin</p> <p>Track: Critical Communications</p> <p>Products: APX radios, ASTRO networks</p> <p>Audience: Radio System Leadership</p>	<p>What Drone Operators Need to Know to Fly Effectively</p> <p>Presenters: Norm Serrano</p> <p>Track: Awareness</p> <p>Products: CAPE</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>Public Private Partnership: License Plate Recognition with Greece PD and Wilmore Security (1 of 2)</p> <p>Presenters: David Lute (Greece PD , NY), Joshua Spearman (Greece PD , NY), James Reed (Wilmore Security, Mall at Greece Ridge , NY), Kyle Hoertsch</p> <p>Track: License Plate Recognition</p> <p>Products: VehicleManager</p> <p>Audience:</p>	
Oceanic 7 (Dolphin, Lobby Level)	<p>How CommandCentral DEMS works with your Motorola Solutions Ecosystem</p> <p>Presenters: Hanna Babbs, Nicole Izbicky</p> <p>Track: Evidence</p> <p>Products: CommandCentral DEMS</p> <p>Audience: Evidence Technician</p>		<p>Public Safety Interoperability: Real-World Lessons</p> <p>Presenters: Cody Ashbaugh (Louisville Metro 911, KY), Kevin Rose (Weber Area Dispatch 911, UT), Shane Sledge</p> <p>Track: Community</p> <p>Products: Rave Mobile Safety</p> <p>Audience: Community Liaison</p>		<p>Community Engagement for FIFA in Vancouver</p> <p>Presenters: Don Chapman (Vancouver Police, BC), Matthew Kernerman</p> <p>Track: Community</p> <p>Products: Rave Mobile Safety</p> <p>Audience: Community Liaison</p>	<p>Borderless Coordination: Scalable Broadband Push-to-Talk for Public Agencies</p> <p>Presenters: Brent Kohman, Mariano Aguirre</p> <p>Track: Critical Communications</p> <p>Products: WAVE PTX, Critical Connect</p> <p>Audience: Radio System Leadership</p>	<p>Introducing Link: Beyond Boundaries. United in Action</p> <p>Presenters: Shane Sledge</p> <p>Track: Community</p> <p>Products: Rave Mobile Safety</p> <p>Audience: Community Liaison</p>	

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Day 2: Tue Apr 21

Room	Session 6 8:15 a.m. - 9:15 a.m.	Session 7 9:30 a.m. - 10:30 a.m.	Session 8 10:45 a.m. - 11:45 a.m.	Session 9 1:00 p.m. - 2:00 p.m.	Session 10 2:15 p.m. - 3:15 p.m.	Session 11 3:30 p.m. - 4:30 p.m.	Session 12 4:45 p.m. - 5:45 p.m.
Lark 1&2 (Swan, Lobby Level)	<p>Enhancing Campus Safety - Everyone's Top Priority</p> <p>Presenters: Matt Leicester, Lashinda Stair</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Leadership</p>	<p>A Practical Demonstration of MDR and the ActiveEye Platform</p> <p>Presenters: Paul Soriano, Brian Roosevelt, Joseph Turner, Darian Stamper</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, PremierOne, Flex, ActiveEye</p> <p>Audience: Cybersecurity Team</p>	<p>Top Flex Jail Support Questions From Flex Customers Over the Past Year SOLVED</p> <p>Presenters: Austen Willes</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>A Day in the Life of a Cybersecurity Analyst</p> <p>Presenters: Deon Jackson, Darian Stamper</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, PremierOne, Flex, ASTRO networks</p> <p>Audience: Cybersecurity Team</p>	<p>Reducing Negative Outcomes: Leveraging Risk and Race Data in PremierOne</p> <p>Presenters: Nishan Duraiappah (Peel Regional Police, ON), Dirk Niles (Peel Regional Police, ON), Anthony Odoardi (Peel Regional Police, ON)</p> <p>Track: Industry & Leadership</p> <p>Products: PremierOne</p> <p>Audience:</p>		<p>Jackpot! How Nevada Gaming Wins at IBR Compliance, and You Can Too</p> <p>Presenters: Chris Whitton (Nevada Gaming Commission, NV), Michael Noworyta (Nevada Gaming Commission, NV)</p> <p>Track: Records</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Records Specialist - Flex</p>
Mockingbird 1&2 (Swan, Lobby Level)	<p>What's New: Flex Records (2 of 2)</p> <p>Presenters: Andrew Calvo</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience:</p>	<p>Generating and Exporting Jail Reports</p> <p>Presenters: Sam Kurtze</p> <p>Track: Jail</p> <p>Products: Flex</p> <p>Audience: Jail officer - Flex</p>	<p>What's New: Flex Platform (2 of 2)</p> <p>Presenters: Jeremy Balls, Cody Irby</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience:</p>	<p>Current State of the Flex CAD Web Client (1 of 2)</p> <p>Presenters: Alan Harker</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience: Dispatcher, Dispatcher Supervisor, SAA, Leadership</p>	<p>PremierOne CAD for Fire and EMS</p> <p>Presenters: Cody Ashbaugh (Louisville Metro 911, KY), Zach Beckner (City of Roanoke, VA), Garry Nesbit</p> <p>Track: Fire</p> <p>Products: PremierOne</p> <p>Audience: Fire - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne</p>	<p>Unified GIS for NCGS, CAD and RMS</p> <p>Presenters: Ashley Jenkins, Adam Litecky</p> <p>Track: GIS & Mapping</p> <p>Products: Next-Gen Call Routing Service, Flex, PremierOne</p> <p>Audience: GIS specialist - Flex, GIS specialist - PremierOne, NCGS Sys Admin</p>	<p>An Update on the New Reporting Dashboards in Flex (1 of 2)</p> <p>Presenters: Andrew Calvo</p> <p>Track: Reporting</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Leadership - Flex</p>
Peacock 1&2 (Swan, Lobby Level)	<p>What's New: CommandCentral Admin (2 of 2)</p> <p>Presenters: Ameya Shastri Pothukuchi, Gaurav Gulrajani</p> <p>Track: Innovation & New Functionality</p> <p>Products: CommandCentral Aware, CommandCentral CAD, CommandCentral DEMS, CommandCentral Responder, Flex, PremierOne</p> <p>Audience:</p>		<p>The evolution of VideoManager EL (formerly known as Evidence Library)</p> <p>Presenters: Inna Innes</p> <p>Track: Innovation & New Functionality</p> <p>Products: VideoManager EL (formerly Evidence Library)</p> <p>Audience:</p>	<p>Beyond the Login: Putting CommandCentral Aware Into Practice</p> <p>Presenters: Drew Sumpter, Lyle Waterworth</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	<p>Focus on the Tools: Mapping, AI, Analytics: A Unified Roadmap for Smarter Call Handling</p> <p>Presenters: Karen Sutherland (Scottsdale Police Department, AZ), Jeff Freeland, Ron Wilson</p> <p>Track: Emergency Call Handling</p> <p>Products: Assist AI for 9-1-1, VESTA 9-1-1, VESTA NXT, Radius Mapping, Eclipse Analytics</p> <p>Audience: "Telecommunicator, PSAP Director"</p>	<p>Demystifying Outdoor Location Options for ASTRO Software</p> <p>Presenters: Charlie Baltes, Daniel Simons</p> <p>Track: Critical Communications</p> <p>Products: APX radios, Flex, PremierOne, CommandCentral Aware, CommandCentral CAD, SmartLocate, SmartMapping, SmartConnect, SmartIncident, ASTRO networks</p> <p>Audience: Radio System Leadership</p>	
Pelican 1&2 (Swan, Lobby Level)		<p>Here to Assist: AI Advancements In 2025 and Beyond (1 of 2)</p> <p>Presenters: Christopher Holmes</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Leadership</p>		<p>Top 10 things to know as a PremierOne System Administrator</p> <p>Presenters: Aaron Denn, Lauren Lawlor</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne</p>	<p>Keeping Flex Clean: Best Practices for SAAs (1 of 2)</p> <p>Presenters: Elisabeth Schutz</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>How We Built This: From Collier County's DFR Launch to Purpose-Built UAS</p> <p>Presenters: Jamie Cunningham (Collier County Real-Time Operations Center, FL), William (Billy) Gessner (Collier County Real-Time Operations Center, FL), Alan Melvin</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware, BRINC</p> <p>Audience: Real-Time Intelligence Supervisor</p>	

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Swan 1&2 (Swan, Lobby Level)	Advanced PremierOne CAD Provisioning Presenters: David Harvey, James Cummings Track: Dispatch Products: PremierOne Audience: Dispatch Supervisor - PremierOne, Sys Admin - PremierOne						PremierOne CAD Continuity Services Presenters: Volodymyr Rybalkin, Ryan Sanderson Track: Dispatch Products: PremierOne Audience: Dispatch Supervisor - PremierOne, Leadership - PremierOne
Swan 3&4 (Swan, Lobby Level)				What's New: PremierOne Mobile (2 of 2) Presenters: Ryan Seick Track: Innovation & New Functionality Products: PremierOne Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne, Field responder - PremierOne, Leadership - PremierOne Audience:		Red Hat - Intro to OpenShift for PremierOne and VESTA NXT Presenters: Anirudh Boda, Kevin Decker, Rakesh Pendyala Track: System Administration & IT Products: PremierOne, VESTA NXT Audience: Sys Admin - PremierOne, VESTA NXT Sys Admin	Here to Assist: AI Advancements In 2025 and Beyond (2 of 2) Presenters: Christopher Holmes Track: Industry & Leadership Products: All products Audience: Leadership
Swan 5A (Swan, Lobby Level)	Dispatching With Flex's Newest Capabilities (1 of 2) Presenters: Will Santiago Track: Dispatch Products: Flex Audience: Dispatch Supervisor - Flex, Dispatcher - Flex		Protecting Those Who Protect Us: Prioritizing Mental Health & Wellness Among First Responders (1 of 2) Presenters: Michael Nila (Blue Courage), Wesley Anne Barden Track: Industry & Leadership Products: All products Audience: Leadership		Unified ID and TOTP for Flex Users Presenters: Track: Products: Audience:		What You Need to Know About the Flex DataExchange API Presenters: Jesus Quiroz Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex
Swan 5B (Swan, Lobby Level)	Cached in the Act: Why Your GIS and GBADDR Need Address Maintenance Therapy Presenters: Evan Crooker, Scott Lounsbury Track: GIS & Mapping Products: Flex Audience: GIS specialist - Flex			Pro Moves: Leveling Up Your Flex GIS Workflows from Desktop to ArcGIS Pro Presenters: Ashleigh Malko, Thomas Huttner Track: GIS & Mapping Products: Flex Audience: GIS specialist - Flex	Streamline your field workflow with CommandCentral Responder Presenters: Ryan Seick Track: Response CommandCentral Responder, PremierOne, Flex, CommandCentral CAD, CommandCentral RMS Products: Audience:	CJIS Security Policy Updates (2 of 2) Presenters: Chris Weatherly (FBI), Pete Fagan Track: CJIS Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT Audience: CJIS Compliance Officer	Small Agency, Big Impact: Real-Time Success with Southampton NY RTCC Presenters: Chris Wetter (Southampton, NY), Dean Polltopoulos, Kelly Belardo Track: Awareness Products: CommandCentral Aware, V700 Body Camera, BRINC Audience: Real-Time Intelligence Supervisor

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Swan 6A (Swan, Lobby Level)	Diving Into Your New Flex SAA Role Presenters: Elisabeth Schutz Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex			Mission Accomplished: Blount County's Powerhouse RTCC Blueprint Presenters: Joseph Maus (Blount County Sheriff's Office, TN), Kevin Bailey (Blount County Sheriff's Office, TN) Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Supervisor	Connecting the Dots: Routing Basics Presenters: Corey Shamy Track: GIS & Mapping Products: PremierOne, Flex Audience: GIS specialist - Flex, GIS specialist - PremierOne	What's New: PremierOne Mobile (1 of 2) Presenters: Ryan Seick Track: Innovation & New Functionality Products: PremierOne Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne, Field responder - PremierOne, Leadership - PremierOne Audience:	Optimizing First Responder Situational Awareness Presenters: Jackson Neff, Lee Anne Storey Track: Response Products: Lightning, Radius Mapping Audience: PSAP Director, Communications Supervisor, Telecommunicators
Swan 6B (Swan, Lobby Level)	Tabletop Exercise - Tackle Criminal Interdiction with Industry Experts Presenters: Christopher Wademan (Florida Highway Patrol, FL), Nicholas Christopher (Florida Highway Patrol, FL), David Rivera, Lane Thompson, Jay Kaine, John Mueller, Chantell Tice Track: License Plate Recognition Products: VehicleManager Audience: Investigator, patrol officer			Four Lenses: Understand the People You Interact With Presenters: Andy Lueck, Jonelle Hanson Track: Industry & Leadership Products: All products Audience: Self-Development			
Swan 7 (Swan, Lobby Level)	Overview of Accessing and Troubleshooting Flex Interfaces and Webapps Presenters: Nick Dziewa, Adam McCartney Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex	The Hunt for Rogue BDAs: Identifying and Mitigating Improperly Installed BDAs Presenters: John Muench Track: Critical Communications Products: DAS and BDA Audience: Radio System Leadership	Jail Workflow Automation: Events, Medication and Visitation Presenters: Joshua Stephenson Track: Jail Products: Flex Audience: Jail officer - Flex	Multi-Factor Authentication and Single-Sign on for PremierOne Presenters: Brian Benson, Brian Gardner Track: System Administration & IT Products: PremierOne Audience: Sys Admin - PremierOne	Summit Ambassador Special Session Presenters: To be confirmed Track: Industry & Leadership Products: All products Audience:	PremierOne Observability: From Monitoring to Insight (1 of 2) Presenters: Brian Benson, Brian Gardner, Kevin Decker Track: System Administration & IT Products: PremierOne Audience: Sys Admin - PremierOne	
Swan 8 (Swan, Lobby Level)	The New and Improved Flex Jail app (1 of 2) Presenters: Randy Hammontree Track: Jail Products: Flex Audience: Jail officer - Flex	License Plate Recognition: Tips and Tricks for Camera Deployment Presenters: Kyle Hoertsch, Jonathan Blair Track: License Plate Recognition Products: VehicleManager Audience:	Flex CAD Setup & Administration Capabilities Part 1 Presenters: Lila Nealand, Donna Cupp Track: Dispatch Products: Flex Audience: Dispatch Supervisor - Flex, Sys Admin or SAA - Flex	Flex CAD Setup & Administration Capabilities Part 2 Presenters: Lila Nealand, Donna Cupp Track: Dispatch Products: Flex Audience: Dispatch Supervisor - Flex, Sys Admin or SAA - Flex			

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Swan 9 (Swan, Lobby Level)	Best Practices for Unit Management in CommandCentral Aware Presenters: Sean Guthrie Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Operator	The Fundamentals of Responsible AI Governance Presenters: David Marcos, Chantal Levert Track: Industry & Leadership Products: All products Audience: Chiefs, CIOs, Ranked personnel driving initiatives		Requesting Digital Backup: Real AI Usage in the Field Presenters: Harrison Wilson Track: Industry & Leadership Products: All products Audience:	Unified Dispatch: Streamlining Workflows with PremierOne and AXS Presenters: John Sawyer (Spartanburg 911 Communications, SC), Harrison Wilson Track: Dispatch Products: PremierOne, CommandCentral AXS Audience: Dispatcher - PremierOne		
Swan 10 (Swan, Lobby Level)				Join the Dialogue: How to Achieve Transparency, Visibility and Continuity in Call Routing Operations Presenters: Stephen Weinkauff (State of New Mexico, NM), Sarah Sellers (Tarrant 9-1-1 District, TX), Bob Finney (Collier County Sheriff's Office, FL), Sam Bard Track: Next-Gen Call Routing Products: Next-Gen Call Routing Service Audience: PSAP Director, IT Director, Communications Supervisor, Procurement,	The Peer Advantage: How CommandCentral Aware User Groups Elevate Your Agency Presenters: Jennifer Hagen (Maricopa County Sheriff's Office, AZ), Karen Sutherland (Scottsdale Police Department, AZ), William (Billy) Gessner (Collier County Real-Time Operations Center, FL), David Wilson Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Operator	AI in the Call Handling Workflow: the Impact on Efficiency, Confidence and Morale Presenters: Karen Sutherland (Scottsdale Police Department, AZ), Austin Despain (St. George Consolidated Communications Center, UT), Sarah Sellers (Tarrant 9-1-1 District, TX), Shane Smith (Highlands County Sheriff Office, FL), Jeff Freeland, Andre Williams Track: Emergency Call Handling Products: Assist AI for 9-1-1 Audience: "Telecommunicator, PSAP Director"	Cyber Resilience for Public Safety: How PSTA Members Are Leading the Way (panel) Presenters: Trey Smedley (Lake County Board of County Commissioners, FL), Tony Foster (Douglas County, KS), Gary Romine (Regional Emergency Dispatch Authority (REDA), NM), Jay Kaine, Tyler Brodbeck, Chris Mowthorpe Track: Cybersecurity Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex Audience: Cybersecurity Team
Toucan 1&2 (Swan, Lobby Level)	CSR System Tips and Tricks Part 1 Presenters: Bob McGuffey Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	CSR System Tips and Tricks Part 2 Presenters: Bob McGuffey Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	Growing CRM Usage in Municipal Government: Spreading the word and acquiring new 'customers' Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	AI Opportunities and Considerations: How AI is being used in your city? Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	High Volume Service Periods or Emergencies: Best Practices, Lessons Learned, Real Life Examples Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	CSR Best Practices: Config, SLAs, KBs Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	
Innovation Theater In The Forum (Dolphin, Lower Level)				Why your agency should move to subscription maintenance for PremierOne Presenters: Robin Bradshaw Ginther	Why your agency should move to subscription maintenance for Flex Presenters: Emily Dean		The Future of Your Control Room Presenters: Jamey Moss (Evans Consoles), Track: Industry & Leadership Products: All products Audience:

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Room	Session 13 8:15 a.m. - 9:15 a.m.	Session 14 9:30 a.m. - 10:30 a.m.	Session 15 10:45 a.m. - 11:45 a.m.	Session 16 1:00 p.m. - 2:00 p.m.	Session 17 2:15 p.m. - 3:15 p.m.
Asia 1 (Dolphin, Lobby Level)	Layers of Intelligence: Mastering GIS Map Layers and Floor Plans in CommandCentral Aware Presenters: Nicole Izbicky, McKenzie Wright Track: GIS & Mapping Products: CommandCentral Aware Audience: Real-Time Intelligence Supervisor		Designing a Flex Workflow Optimized for Your Department Presenters: Jay Liggins, Dan Adams Track: Response Products: Flex Audience: Field responder - Flex, Records Supervisor - Flex		
Asia 2 (Dolphin, Lobby Level)	The New and Improved Flex Jail App (2 of 2) Presenters: Randy Hammtreee Track: Jail Products: Flex Audience: Jail officer - Flex				PremierOne CAD Customer Configuration Showcase Presenters: Cody Ashbaugh (Louisville Metro 911, KY), Zach Beckner (City of Roanoke, VA), Kevin Gipson Track: Dispatch Products: PremierOne Audience: Sys Admin - PremierOne, Dispatch Supervisor - PremierOne, Dispatcher - PremierOne
Asia 3 (Dolphin, Lobby Level)	Flex Partitioning Deep Dive Presenters: Mark Cantrell Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex			CJIS Compliance - CJISSECPOL 6.0 Impacts and the Shared Responsibility Model (2 of 2) Presenters: Pete Fagan Track: CJIS Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT Audience: CJIS Compliance Officer	Introducing CommandCentral RMS (2 of 2) Presenters: Matthew Jolly, Veronica Neal Track: Innovation & New Functionality Products: CommandCentral RMS Audience: Records Clerk / Records Supervisor / Detective / Patrol Officer
Asia 4 (Dolphin, Lobby Level)	How Customers Use Motorola Solutions to Meet Their Own CJIS Obligations (2 of 2) Presenters: Pete Fagan, Ryan Clancy Track: CJIS Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT Audience: CJIS Compliance Officer	The Flex Mobile Tips and Tricks Your Officers Need to Know Presenters: Mike Schutz (Portage Police Department, WI) Track: Response Products: Flex Audience: Field responder - Flex	Top Flex CAD Support Questions From the Past Year SOLVED (2 of 2) Presenters: David Knoll-Korver Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex	See How We Break Into Your IT and OT Systems: Penetration Testing Demonstration Presenters: Andy Ayo, Eric Saenz Track: Cybersecurity Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex Audience: Cybersecurity Team	The "Force Multiplier" Approach: Building a High-Impact RTCC on a Small-Agency Budget (2 of 2) Presenters: Brandon Feldman (Nampa Police Department, ID), Christine (Chris) Krajsa (Nampa Police Department, ID) Track: Awareness Products: CommandCentral Aware, Flex, Avigilon Fixed Video Audience: Real-Time Intelligence Supervisor

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Asia 5 (Dolphin, Lobby Level)		<p>Seconds Matter: US-Built NDAA Compliant Drones and the Next Generation of DFR (2 of 2)</p> <p>Presenters: David Redus, Todd Dugan</p> <p>Track: Innovation & New Functionality</p> <p>Products: BRINC</p> <p>Audience:</p>	<p>PremierOne CAD Web Client</p> <p>Presenters: Scott Keason, Ryan Sanderson</p> <p>Track: Innovation & New Functionality</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne, Leadership - PremierOne</p>	<p>PremierOne Observability: From Monitoring to Insight (2 of 2)</p> <p>Presenters: Brian Benson, Brian Gardner, Kevin Decker</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne</p>	
Europe 1 (Dolphin, Lobby Level)	<p>ASTRO's Customer Enterprise Network (CEN) Overview</p> <p>Presenters: Dan Black, Kelly O'Rourke</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks</p> <p>Audience: Radio System Manager</p>		<p>CommandCentral AXS Administrator Training</p> <p>Presenters: Matthew Hintz, Aimee Wesley</p> <p>Track: Dispatch</p> <p>Products: CommandCentral AXS</p> <p>Audience: Radio System Manager, Dispatch Supervisor - PremierOne, Dispatch Supervisor - Flex</p>	<p>Dispatching the Ecosystem: CommandCentralAXS, CommandCentral Aware, SVX user perspective, aka NextGen Dispatching (2 of 2)</p> <p>Presenters:</p> <p>Track:</p> <p>Products:</p> <p>Audience:</p>	
Europe 2 (Dolphin, Lobby Level)	<p>OPEN LAB: ASTRO and APX. Ask the Experts</p> <p>Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks, APX radios</p> <p>Audience: Radio System Manager, Radio Device Manager, Radio System Leadership</p>			<p>OPEN LAB: ASTRO and APX. Ask the Experts</p> <p>Presenters: Dan Black, Rich Jamison, Kelly O'Rourke, Rick Vogler, David Ridgeway</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks, APX radios</p> <p>Audience: Radio System Manager, Radio Device Manager, Radio System Leadership</p>	
Europe 3 (Dolphin, Lobby Level)	<p>An introduction to the new KVL 7000</p> <p>Presenters: Shri Dawande, Martha Lora</p> <p>Track: Critical Communications</p> <p>Products: APX radios, ASTRO networks</p> <p>Audience: Radio Device Manager</p>	<p>How to Ensure Your ASTRO Radio Communications Are Secure</p> <p>Presenters: Martha Lora, Chris Perrin</p> <p>Track: Critical Communications</p> <p>Products: APX radios, ASTRO networks</p> <p>Audience: Radio Device Manager</p>	<p>APX Radio Readiness: the Importance of Establishing Radio Training for First Responders</p> <p>Presenters: Scott Musgrove, Alan Melvin</p> <p>Track: Critical Communications</p> <p>Products: APX radios</p> <p>Audience: Radio Device Manager</p>	<p>What's Next: ASTRO NEXT System Configurator (ANSC)</p> <p>Presenters: Michael Larson</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks</p> <p>Audience: Radio System Manager</p>	<p>ASTRO Resiliency: Enabling P25 Mission Critical Availability</p> <p>Presenters: Jean-Bernard Flanagan</p> <p>Track: Critical Communications</p> <p>Products: ASTRO networks</p> <p>Audience: Radio System Manager</p>
Europe 4 (Dolphin, Lobby Level)	<p>HANDS-ON LAB: Maximize the Value of Your Digital Evidence with CommandCentral DEMS</p> <p>Presenters: Nicole Rudy, Joey Knichel</p> <p>Track: Evidence</p> <p>Products: CommandCentral DEMS</p> <p>Audience: Evidence Technician</p>			<p>HANDS-ON LAB: Keys to the Kingdom: The CommandCentral Aware Administrator's Survival Guide</p> <p>Presenters: Nicole Izbicky, Sean Guthrie</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Operator</p>	

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Europe 5 (Dolphin, Lobby Level)	HANDS-ON LAB: PremierOne SSRS Report Builder for Flex Jail Reporting Presenters: Christopher Shotwell, Chase Norris Track: Reporting Products: Flex Audience: Reports or reporting specialist - PremierOne		HANDS-ON LAB: Leveraging the CommandCentral Aware Video Player for Expanded Awareness Presenters: Eda Beams, Robert Herrera, Bernie Meade Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Operator		HANDS-ON LAB: Demos of Our ActiveEye MDR Platform Presenters: Deon Jackson, Brian Roosevelt, Paul Soriano, Darian Stamper Track: Cybersecurity Products: ActiveEye Audience: Cybersecurity Team
		HANDS-ON LAB: A Guided Tour of Flex Administration Presenters: Dan Adams Track: System Administration & IT Products: Flex Audience: Sys Admin or SAA - Flex	HANDS-ON LAB: Incident Response with CommandCentral Responder Dispatch Presenters: Ryan Seick Track: Response Products: CommandCentral Responder, PremierOne, Flex Audience: Field responder - PremierOne, Field responder - Flex		HANDS-ON LAB: Generate Critical Investigative Leads with License Plate Recognition Presenters: Joseph Menoni, Lee Yonemura, Chris Poe, Chantell Tice Track: License Plate Recognition Products: VehicleManager Audience: Investigator, patrol officer
Europe 7 (Dolphin, Lobby Level)		HANDS-ON LAB: PremierOne CAD Provisioning - How to Provision New Features Presenters: DeeDee Wilson, Tony Kahn, Brian Gordon Track: Dispatch Products: PremierOne Audience: Sys Admin - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - PremierOne	HANDS-ON LAB: Exploring the PremierOne Map Presenters: Corey Shamy, Kevin Gipson, Brian Gordon Track: GIS & Mapping Products: PremierOne Audience: GIS specialist - PremierOne		HANDS-ON LAB: SSRS Report Builder Expressions for PremierOne Reporting Presenters: Hope Grubb Track: Reporting Products: PremierOne Audience: Reports or reporting specialist - PremierOne
		Open Lab Presenters: Various Track: Open Labs Products: All Audience: Everyone	OPEN LAB: Test Drive & Shape: Unified Call Handling Workflows Lab Presenters: Kim Siefert, Jeff Freeland, Ron Wilson, Jim Duran, Krista Dowler, Pascal Maheu, Wayne Lockhart, Lee Anne Storey Track: Emergency Call Handling Products: Assist AI for 9-1-1, VESTA 9-1-1, VESTA NXT, Radius Mapping, Eclipse Analytics Audience: "Telecommunicator, PSAP Director"		HANDS-ON LAB: PremierOne CAD Unit and ARL Recommendations Presenters: Jason Rusch, Chris Collins, David Harvey, Garry Nesbit Track: Dispatch Products: PremierOne Audience: Dispatch Supervisor - PremierOne, Dispatcher - PremierOne, Sys Admin - PremierOne

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Room	Session 13 8:15 a.m. - 9:15 a.m.	Session 14 9:30 a.m. - 10:30 a.m.	Session 15 10:45 a.m. - 11:45 a.m.		Session 16 1:00 p.m. - 2:00 p.m.	Session 17 2:15 p.m. - 3:15 p.m.
Oceanic 1 (Dolphin, Lobby Level)	<p>Public Private Partnership: License Plate Recognition with Greece PD and Wilmorite Security (2 of 2)</p> <p>Presenters: David Lute (Greece PD , NY), Joshua Spearman (Greece PD , NY), James Reed (Wilmorite Security, Mall at Greece Ridge , NY), Kyle Hoertsch</p> <p>Track: License Plate Recognition</p> <p>Products: VehicleManager, Avigilon Fixed Video</p> <p>Audience:</p>	<p>Revolutionizing Social Media Investigations with License Plate and Facial Recognition (2 of 2)</p> <p>Presenters: SAM Palmer</p> <p>Track: Investigations</p> <p>Products: VehicleManager, ComparisonManager Pro</p> <p>Audience:</p>	<p>Evidence Exporting 101: Securely Share Case Files</p> <p>Presenters: Choey Lin, Nealy Adams</p> <p>Track: Evidence</p> <p>Products: CommandCentral DEMS, VideoManager EL (formerly Evidence Library)</p> <p>Audience: Evidence Technician</p>		<p>Cultivating a Proactive Services Relationship between PSAPs and Suppliers: What You Need to Know</p> <p>Presenters: Dawn Peterson (Philadelphia Office of Innovation and Technology for Public Safety, PA), Tara Vann (Jefferson County Sheriff's Office, WV), Kelsey Proctor, Angie Reynolds</p> <p>Track: Industry & Leadership</p> <p>Products: VESTA 9-1-1, VESTA NXT</p> <p>Audience: "Telecommunicator, PSAP Director"</p>	<p>Navigating the Latest FAA Regulations for your Drone Program</p> <p>Presenters: Norm Serrano</p> <p>Track: Awareness</p> <p>Products: CAPE</p> <p>Audience: Real-Time Intelligence Supervisor</p>
Oceanic 3 (Dolphin, Lobby Level)	<p>Flex Rapid Notification Setup and Pre-Alert</p> <p>Presenters: Mike Vicchilli</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>Unifying the Public Safety Workflow: Extending the ESInet for Greater Resilience and Protection</p> <p>Presenters: Jeff Gillan</p> <p>Track: Next-Gen Call Routing</p> <p>Products: Next-Gen Call Routing Service, VESTA 9-1-1, VESTA NXT, PremierOne, Flex, CommandCentral CAD</p> <p>Audience: PSAP Director, IT Director, Communications Supervisor</p>	<p>Defending the Skies: Drone Detection as a Service and Integrated Aerial Intelligence (2 of 2)</p> <p>Presenters: James Wolfinbarger</p> <p>Track: Innovation & New Functionality</p> <p>Products: SkySafe</p> <p>Audience:</p>			
Oceanic 5 (Dolphin, Lobby Level)		<p>Cybersecurity Services: What's New and What's Next in MDR?</p> <p>Presenters: Paul Soriano, Brian Roosevelt, Joseph Turner</p> <p>Track: Cybersecurity</p> <p>Products: ASTRO networks, VESTA 9-1-1, VESTA NXT, PremierOne, Flex, ActiveEye</p> <p>Audience: Cybersecurity Team</p>	<p>Preparing for Your Flex Server Replacement</p> <p>Presenters: Adam McCartney, Mike Vicchilli</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>How Can You Benefit From Joining MTUG?</p> <p>Presenters: Mike Ward (Cobb County, GA), Brian Wasielewski</p> <p>Track: Critical Communications</p> <p>Products: All products</p> <p>Audience: Radio System Leadership</p>	<p>DVR-LX mobile vehicle repeater use cases and best practices: making ASTRO reach farther</p> <p>Presenters: Mario Morales, Jennifer Price</p> <p>Track: Critical Communications</p> <p>Products: Futurecom DVR-LX</p> <p>Audience: Radio System Leadership</p>
Oceanic 7 (Dolphin, Lobby Level)		<p>Intercept Before They Act: Criminal Interdiction with License Plate Recognition Technology</p> <p>Presenters: Christopher Wademan (Florida Highway Patrol, FL), Lane Thompson, David Rivera</p> <p>Track: License Plate Recognition</p> <p>Products: VehicleManager</p> <p>Audience:</p>	<p>Managing Jail Code Tables</p> <p>Presenters: Bill Barber</p> <p>Track: Jail</p> <p>Products: Flex</p> <p>Audience: Jail officer - Flex, Sys Admin or SAA - Flex</p>			<p>From On-Premise to Cloud: a PSAP's Practical Guide to Next-Gen Call Handling</p> <p>Presenters: Jim Duran, Krista Dowler, Chantal Levert, Andre Williams</p> <p>Track: Emergency Call Handling</p> <p>Products: VESTA 9-1-1, VESTA NXT, CallWorks</p> <p>Audience: "Telecommunicator, PSAP Director"</p>

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Lark 1&2 (Swan, Lobby Level)	<p>New to CommandCentral Admin? (1 of 2)</p> <p>Presenters: Ameya Shastri Pothukuchi, Gaurav Gulrajani</p> <p>Track: System Administration & IT</p> <p>Products: CommandCentral CAD, CommandCentral Aware, CommandCentral DEMS, CommandCentral Responder, Flex, PremierOne</p> <p>Audience: Sys Admin or SAA - Flex, Sys Admin - PremierOne</p>			<p>New to CommandCentral Admin? (2 of 2)</p> <p>Presenters: Ameya Shastri Pothukuchi, Gaurav Gulrajani</p> <p>Track: System Administration & IT</p> <p>Products: CommandCentral CAD, CommandCentral Aware, CommandCentral DEMS, CommandCentral Responder, Flex, PremierOne</p> <p>Audience: Sys Admin or SAA - Flex, Sys Admin - PremierOne</p>	
Mockingbird 1&2 (Swan, Lobby Level)			<p>Collier County ROC: How We Use Connected Ecosystem From Call to Case Closure</p> <p>Presenters: William (Billy) Gessner (Collier County Real-Time Operations Center, FL), Rebecca Maciques (Collier County Real-Time Operations Center, FL)</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware, PremierOne, VESTA 9-1-1</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>Keeping Flex Clean: Best Practices for SAAs (2 of 2)</p> <p>Presenters: Elisabeth Schutz</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>An Update on the New Reporting Dashboards in Flex (2 of 2)</p> <p>Presenters: Andrew Calvo</p> <p>Track: Reporting</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Leadership - Flex</p>
Peacock 1&2 (Swan, Lobby Level)		<p>In-building Coverage: A Closer Look at DAS/BDA Technology</p> <p>Presenters: John Muench</p> <p>Track: Critical Communications</p> <p>Products: DAS and BDA</p> <p>Audience: Radio System Leadership</p>			
Pelican 1&2 (Swan, Lobby Level)	<p>Dude, Where's My Car? - PremierOne Mobile GPS Set up</p> <p>Presenters: Jason Rusch, Chris Collins, David Harvey</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne</p>	<p>Advanced Searching Techniques in Flex Records</p> <p>Presenters: Debra Kolosh</p> <p>Track: Records</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Records Specialist - Flex</p>	<p>Introducing CommandCentral RMS (1 of 2)</p> <p>Presenters: Matthew Jolly, Veronica Neal</p> <p>Track: Innovation & New Functionality</p> <p>Products: CommandCentral RMS</p> <p>Audience: Records Clerk / Records Supervisor / Detective / Patrol Officer</p>	<p>PremierOne CAD Game Day!</p> <p>Presenters: Zach Beckner (City of Roanoke, VA), DeeDee Wilson, Tony Kahn, Ryan Sanderson</p> <p>Track: Dispatch</p> <p>Products: PremierOne</p> <p>Audience: Dispatch Supervisor - PremierOne, Dispatcher - PremierOne</p>	

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Swan 1&2 (Swan, Lobby Level)	<p>Radio Transcription in CAD for Flex and PremierOne</p> <p>Presenters: Volodymyr Rybalkin, Ryan Sanderson</p> <p>Track: Dispatch</p> <p>Products: PremierOne, Flex</p> <p>Audience: Leadership - PremierOne, Dispatch Supervisor - PremierOne, Dispatcher - PremierOne, Dispatch Supervisor - Flex, Dispatcher - Flex</p>	<p>What's New: PremierOne CAD and Mobile Map</p> <p>Presenters: Alan Harker, McKenzie Wright</p> <p>Track: Innovation & New Functionality</p> <p>Products: PremierOne</p> <p>Audience: Dispatcher - PremierOne, Sys Admin - PremierOne, Dispatch Supervisor - PremierOne, GIS specialist - PremierOne, Leadership - PremierOne</p>	<p>Current State of the Flex CAD Web Client (2 of 2)</p> <p>Presenters: Alan Harker</p> <p>Track: Innovation & New Functionality</p> <p>Products: Flex</p> <p>Audience: Dispatcher, Dispatcher Supervisor, SAA, Leadership</p>	<p>Inside Glendale's RTCC: CommandCentral Aware Live</p> <p>Presenters: Jonathan Clubb (Glendale Police Department, AZ), David Wilson</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>2026 Flex-lympics - Final Game</p> <p>Presenters: Sydney Stephenson</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex, Dispatcher - Flex, Dispatch Supervisor - Flex</p>
Swan 3&4 (Swan, Lobby Level)	<p>An SAA Review for Flex Users</p> <p>Presenters: Jay Liggins</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>MDT Manager for PremierOne</p> <p>Presenters: Kevin Decker</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne</p>		
Swan 5A (Swan, Lobby Level)	<p>The Public Safety Threat Alliance (PSTA): Tracking and Defending Against Public Safety Cyber Threats</p> <p>Presenters: Tyler Brodbeck, Chris Mowthorpe</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, ASTRO networks, PremierOne, Flex, ActiveEye</p> <p>Audience: Cybersecurity Team</p>	<p>Top Flex Records Support Questions From the Past Year SOLVED (2 of 2)</p> <p>Presenters: Austen Willes</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>National Instant Criminal Background Check System (NICS) Overview (2 of 2)</p> <p>Presenters: Sabrina Yow (FBI), Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>	<p>Top Flex Mobile Support Questions From the Past Year SOLVED (2 of 2)</p> <p>Presenters: Brian Cannon</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>	<p>The National Data Exchange (N-DEx) System Overview - Information Sharing (2 of 2)</p> <p>Presenters: Dale Smith (FBI), Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>
Swan 5B (Swan, Lobby Level)	<p>Advanced PremierOne Records Admin</p> <p>Presenters: Catherine Hill, Sarah Rieman</p> <p>Track: Records</p> <p>Products: PremierOne</p> <p>Audience: Records Specialist or Supervisor - PremierOne</p>	<p>Dispatching With Flex's Newest Capabilities (2 of 2)</p> <p>Presenters: Will Santiago</p> <p>Track: Dispatch</p> <p>Products: Flex</p> <p>Audience: Dispatch Supervisor - Flex, Dispatcher - Flex</p>		<p>Connecting with PremierOne Support to troubleshoot your issues faster (2 of 2)</p> <p>Presenters: Adam Amsden</p> <p>Track: System Administration & IT</p> <p>Products: PremierOne</p> <p>Audience: Sys Admin - PremierOne</p>	

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Swan 6A (Swan, Lobby Level)		<p>Exploring the Possibilities of Custom Flex Mobile Field Reports</p> <p>Presenters: Bill Barber</p> <p>Track: System Administration & IT</p> <p>Products: Flex</p> <p>Audience: Sys Admin or SAA - Flex</p>		<p>Protecting Those Who Protect Us: Prioritizing Mental Health & Wellness Among First Responders (2 of 2)</p> <p>Presenters: Michael Nila (Blue Courage), Wesley Anne Barden</p> <p>Track: Industry & Leadership</p> <p>Products: All products</p> <p>Audience: Leadership</p>	
Swan 6B (Swan, Lobby Level)		<p>FBI-CJIS Panel Discussion</p> <p>Presenters: Chris Weatherly (FBI), Sabrina Yow (FBI), Dale Smith (FBI), Pete Fagan</p> <p>Track: CJIS</p> <p>Products: Flex, ASTRO networks, PremierOne, VESTA 9-1-1, VESTA NXT</p> <p>Audience: CJIS Compliance Officer</p>		<p>GIS Customer Showcase</p> <p>Presenters: McKenzie Wright, Luke Behling</p> <p>Track: GIS & Mapping</p> <p>Products: Flex, PremierOne, CommandCentral Aware, Next-Gen Call Routing Service</p> <p>Audience: GIS specialist - Flex, GIS specialist - PremierOne, RTCC Officer / Intelligence Analyst / Detective, Leadership - PremierOne, Leadership - Flex</p>	
Swan 7 (Swan, Lobby Level)	<p>Which APX radio is right for you? A portfolio overview (2 of 2)</p> <p>Presenters: Anna Gretencord</p> <p>Track: Critical Communications</p> <p>Products: APX radios, Accessories</p> <p>Audience: Radio Device Manager</p>	<p>Tips for Training Dispatchers on Flex CAD</p> <p>Presenters: Kim Steiner</p> <p>Track: Dispatch</p> <p>Products: Flex</p> <p>Audience: Dispatch Supervisor - Flex</p>		<p>Using Demographic Summary in Flex</p> <p>Presenters: Debra Kolosh</p> <p>Track: Records</p> <p>Products: Flex</p> <p>Audience: Records Supervisor - Flex, Records Specialist - Flex</p>	
Swan 8 (Swan, Lobby Level)	<p>The "Force Multiplier" Approach: Building a High-Impact RTCC on a Small-Agency Budget (1 of 2)</p> <p>Presenters: Brandon Feldman (Nampa Police Department, ID), Christine (Chris) Krajcsa (Nampa Police Department, ID)</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware, Flex, Avigilon Fixed Video</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>Virtual Response: Building and Scaling Real-Time Operations for Success</p> <p>Presenters: Jamey Moss (Evans Consoles),</p> <p>Track: Awareness</p> <p>Products: CommandCentral Aware, All products</p> <p>Audience: Real-Time Intelligence Supervisor</p>	<p>How to Protect Your VESTA Emergency Call Handling System from Cyber Attacks</p> <p>Presenters: Paul Soriano</p> <p>Track: Cybersecurity</p> <p>Products: VESTA 9-1-1, VESTA NXT, ActiveEye</p> <p>Audience: Cybersecurity Team, Telecommunicator / PSAP Director</p>		<p>Assisted Evidence Management with AI</p> <p>Presenters: Michael Sellner (White Bear Lake Police Department, MN), David Wilson, Carrie Varco</p> <p>Track: Evidence</p> <p>Products: CommandCentral DEMS</p> <p>Audience: Evidence Technician</p>

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Swan 9 (Swan, Lobby Level)	Using Multi-Agency Search: Going beyond what InSight can do (1 of 2) Presenters: Kate Ness Track: Records Products: Flex Audience: Records Supervisor - Flex, Records Specialist - Flex, Field responder - Flex	Work Smarter, Not Harder: CommandCentral Aware Life Hacks Presenters: Nicole Izbicky Track: Awareness Products: CommandCentral Aware Audience: Real-Time Intelligence Operator			Using Multi-Agency Search: Going beyond what InSight can do (2 of 2) Presenters: Kate Ness Track: Records Products: Flex Audience: Records Supervisor - Flex, Records Specialist - Flex, Field responder - Flex	
Swan 10 (Swan, Lobby Level)		Commanding Collaboration: West Valley Regional Model Chiefs' Panel Presenters: James Wolfinbarger Track: Industry & Leadership Products: All products Audience: Leadership				PremierOne Business Meeting Presenters: Julie McDillon Track: Industry & Leadership Products: PremierOne Audience: PremierOne Exec Committee
Toucan 1&2 (Swan, Lobby Level)	Reporting Tips and Tricks Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	Multi-Lingual Citizen App and CWP: Lessons Learned Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	Chat Bot / Live Chat: Who? What? When? Where? Presenters: Tom Horbinski Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager		CSR User Group Business Meeting Presenters: James West (City of Fort Worth, TX) Track: CSR Products: Customer Service Request (CSR) Audience: CSR Manager	
Innovation Theater (The Forum, Dolphin, Lower Level)	Defending the Skies: Drone Detection as a Service and Integrated Aerial Intelligence (1 of 2) Presenters: James Wolfinbarger Track: Innovation & New Functionality Products: SkySafe Audience:					